Is it ok if I arrive	Response:	Notes:
At 8am on my reservation start date (1 st or 15 th)?	No! This is before 3pm - we might not be ready for you.	If you arrive before 3pm you may store your luggage in the lobby. The lobby is very public but many residents choose to store their items here. Since this is an official communication, I do need to mention that ISH-DC is not responsible for lost or stolen items left in the lobby.
At 7pm on my reservation start date (1 st or 15 th)?	Yes! You are welcome to arrive any time after 3pm the day your reservation starts.	Welcome!
At 8am a few days after my reservation start date?	Yes! You are welcome to arrive any time after 3pm the day your reservation starts.	Welcome!
At 3am a few days after my reservation start date?	Yes! You are welcome to arrive any time after 3pm the day your reservation starts.	Welcome!
Let's say my reservation start date is on the 1stcan I arrive on the 14th? OR Let's say my reservation start date is on the 15thcan I arrive on the 29th?	Yes, butplease read the notes.	Reservations are made either on the 1st or the 15th of the month. Residents are welcome to arrive anytime during these two dates but are financially responsible for all dates of the reservation period. This means if you will be charged starting on the day your reservation startsnot the day you show up at ISH-DC
Is it ok if my flight is delayed?	Yes!	Our Front Desk is staffed 24/7 and there will always be someone here to welcome you.